

ALL INDIA CANARA BANK RETIREES' FEDERATION (Regd.)

(Affiliated to All India Bank Retirees' Federation)
"A.K.Nayak Bhavan", 2nd Floor,
14, Second Line Beach, Chennai – 600001.

Ref:75:2018 Sep. 19, 2018

To: All Affiliates, Office Bearers and Central Committee Members

Dear Sir/Madam,

SUPREME COURT JUDGEMENT DATED 13.02.2018 (ON 1616-1684 INDEX POINTS) -- PERSISTING DISCREPANCIES IN CALCULATION OF ARREARS TO EX-EMPLOYEE PENSIONERS, FAMILY PENSIONERS, LEGAL HEIRS OF DECEASED PENSIONERS WHO RETIRED BETWEEN 01.04.1998 AND 30.04.2005.

In our earlier communications and WhatsApped messages, we conveyed to you the actual state of affairs in the subject matter and there had been virtually no forward movement in further disbursement of arrears to pensioners retired between 01.11.2002 and 30.04.2005, Pensioners and also legal heirs of the deceased pensioners. The undersigned along with our President Sri V.K.M.Varma and Liaison Representative Sri B. Venkat Rao met the Pension Fund Executive Sri P.P.Bajpai at Bengaluru on 17th instant and interacted for nearly 2 hours articulating the present worrisome situation and legitimate grievances of the pensioners regarding treatment of reduction in pension due to payment of differential amount of commutation arising out of retrospective revision of basic pension, non-payment of arrears, short payment of arrears, continuing uncertainty as to extent of over payment of arrears in many cases and the need to adhere to prescribed procedures in recovering excess payment of arrears, non-availability of

Responding to our concerns, the management explained as below:

detailed arrears calculation sheet etc.

- **a.** Around 2000 pensioners retired between 01-04-1998 and 31.10.2002 have not received full arrears due to incomplete data. In such cases, relevant datas have been updated manually and sent to HRMS help desk for effecting revision after successful trial run;
- **b.** With regard to about 380 pensioners retired from 01.11.2002 to 30.04.2005, calculation of arrears for disbursement has been done manually awaiting trial run before crediting arrears;
- **c.** Pension Fund will disburse arrears pertaining to Pensioners belonging to a & b mentioned herein above within 7 working days;
- **d.** Several trial runs that had taken place indicate persisting errors in the matter of calculation of arrears and the same is expected to be fixed and rectified by the Software Personnel in a week's time;

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- **e.** Thereafter Pension Fund will upload detailed arrears calculation sheets in the bank's website;
- **f.** Cases of eligible Family Pensioners and Legal Heirs of deceased pensioners retired during the period from 01.04.1998 to 30.04.2005 will be taken up thereafter for disbursement of arrears;
- **g.** Wherever excess payment of arrears was detected in the course of checking manually, major part of recovery was over. Still in respect of 281 cases of pensioners, the same is to be recovered further and such pensioners will be suitably informed shortly by the Pension Fund indicating the total amount of excess arrears paid and the amount of recovery made so far.

Also, we understand that the recent upgradation of HRMS package aggravated the situation causing further delay in disbursement of arrears, resulting in genuine grievances of elder pensioners.

Please rest assured that we are alive to the pensioners' concerns and we shall continue to follow-up the matter further with the management.

With Greetings,

Yours Sincerely,

(S.V.SRINIVASAN)
GENERAL SECRETARY